

ii. **DETAILS OF EDUCATIONAL QUALIFICATIONS & EXPERIENCE:**

Eligibility Cutoff date as on 31.01.2026

- Recruitment profile i.e. qualification, experience, responsibility etc. for each position, roles of Specialist officers in all scales are as under,

Sr. No. 1) Software Developer (Developer - Java)

Position	JAVA Developer (Scale I)
Role & Responsibilities	• JAVA Developer ACE/MQ/Spring Boot/Node JS/React JS/Angular JS • Application Development for various Business Demands using latest development technologies Spring Boot, Reactive Programming, REST APIs, • CSS, Java Script and frameworks like React, Angular, Node js and Express js. • Responsible for Coding, Implementation, Maintenance, Quality Assurance, Debugging etc. • Configuring App Connect Enterprise Server and designing, developing integration interfaces • Development and Deployment of applications Microservices Architecture and Containers • CI/CD Pipeline Implementation • Managing the health of Integration Servers, Manage the resource used by integration servers and integration nodes, Manage the deployment of BAR file • Develop solutions designed to maximize Business Value. • Closing the findings of User Acceptance Testing and Information Security Testing • Deployment of the developed software / application • Handling the Production Bugs and providing support. • Documentation, train the team in latest development technologies. • Continually learn and keep abreast with latest technologies.
Job specific skills	• Applicants should possess the following attributes: • Application Development for various Business Demands using latest development technologies. • Responsible for Coding, Implementation, Maintenance, Quality Assurance, Debugging etc. • Java Frontend and Backend Development especially Spring Boot framework • Hands on experience in configuring App Connect Enterprise in container environment and on designing and developing integration interfaces • Knowledge on Integration Design guidelines, foundation services and best practices • Understanding different protocols like HTTP, MQ, FTP, RPC etc. and XML, JSON, Delimited data structure

	• Ability to use Java Compute Node (JCN) framework to handle different ACE scenarios • Experience in ESQL coding along with knowledge of REST API and SOAP-based web services • Hands-on experience with XML and MRM-based Message flows and Message sets/DFDLs • Ability to perform data analysis, and develop intensive and scalable solutions with a comprehensive error-handling approach • Good Knowledge of MQ channel configuration using different transmission protocols • Good Knowledge of MQ Client applications & MQ client configuration • Hands-on experience on IBM API Connect with knowledge of Developer Portal, API Manager, and Developer toolkit • Understanding of Micro services Architecture • Deployment of applications in Containers and CI/CD Pipeline Implementation
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications Any one of the below (Preferable - Scale I-): i. Spring Certified Professional, Oracle Certified Professional Java Application Developer, Full Stack Developer certification or equivalent Certification (CP-FSD – ISQI), MEAN Stack developer certification. ii. IBM Certified Developer – App Connect Enterprise, IBM Certified System Administrator – MQ, API Development
Experience	Scale I Minimum 2 years Post Qualification Experience in Java Development of which minimum 2 years of experience in handling Angular, React, Node, Express, Spring Boot framework, Development of ACE/MQ, API Development.

Position	JAVA Developer (Scale II / III / IV)
Role & Responsibilities	JAVA Developer ACE/MQ/Spring Boot/Node JS/React JS/Angular JS Scale IV • Architect, design and develop scalable and reliable architecture systems for Java based applications. • Evaluate and defining the current architecture systems and in-depth understanding of systems integrations. • Identify the hardware and software infrastructure needs to accommodate the organization's goals. • Handle multiple projects and team members, collaborate with cross functional teams. • Technical Document preparation and review (HLD, LLD, Sequence Diagram, Process Flow Diagram etc) • Strong knowledge of Docker, Kubernetes and other container platforms.

	• Strong expertise in DevOps tools such as GitLab, Bitbucket, GIT, Maven, Jenkins and Nexus or other similar tools. - • Strong experience with Relational Databases such as MySQL, Oracle, PostgreSQL etc. and NoSQL databases such as MongoDB, Cassandra etc. • Conduct code reviews and ensure code standards <u>Scale II /III</u> • Able to rapidly acquire knowledge of a given domain. • Effective in ensuring that deliverables are in conformance with system architecture and standards for development. • Communicate efficiently and purposefully with internal customers and business partners. • Conducting Business Requirement Analysis and preparation of detailed Solution Design • Perform additional duties as determined by business needs and as directed by management. • Application Development for various Business Demands using latest development technologies Spring Boot, Reactive Programming, REST APIs, CSS, Java Script and frameworks like React, Angular, Node js and Express js. • Responsible for Coding, Implementation, Maintenance, Quality Assurance, Debugging etc. • Configuring App Connect Enterprise Server and designing, developing integration interfaces • Development and Deployment of applications Microservices Architecture and Containers CI/CD Pipeline Implementation • Managing the health of Integration Servers, Manage the resource used by integration servers and integration nodes, Manage the deployment of BAR file • Develop solutions designed to maximize Business Value. • Closing the findings of User Acceptance Testing and Information Security Testing • Deployment of the developed software / application • Handling the Production Bugs and providing support. • Documentation, train the team in latest development technologies. • Continually learn and keep abreast with latest technologies
Job specific skills	Applicants should possess the following attributes: • Application Development for various Business Demands using latest development technologies. • Sound knowledge of OOP concepts, SOLID principles, and software design patterns and best practices. • Responsible for Coding, Implementation, Maintenance, Quality Assurance, Debugging etc. • Java Frontend and Backend Development especially Spring Boot framework • Hands on experience in configuring App Connect Enterprise in container environment and on designing and developing integration interfaces • Knowledge on Integration Design guidelines, foundation services and

	best practices • Understanding different protocols like HTTP, MQ, FTP, RPC etc. and XML, JSON, Delimited data structure • Ability to use Java Compute Node (JCN) framework to handle different ACE scenarios • Expertise in ESQL coding along with knowledge of REST API and SOAP-based web services • Hands-on experience with XML and MRM-based Message flows and Message sets/DFDLs • Ability to perform data analysis, and develop intensive and scalable solutions with a comprehensive error-handling approach • Good Knowledge of MQ channel configuration using different transmission protocols • Good Knowledge of MQ Client applications & MQ client configuration • Hands-on experience on IBM API Connect with knowledge of Developer Portal, API Manager, and Developer toolkit • Understanding of Micro services Architecture • Deployment of applications in Containers and CI/CD Pipeline Implementation. • Experience in Application and Middleware Architecture. • Object oriented analysis and design using various design and architectural patterns. • Strong knowledge of IDE like Eclipse, IntelliJ IDEA or NetBeans. • Hands on experience with Linux/Unix environments. • Java Application Servers experience (WebSphere, Weblogic, JBoss, Tomcat, etc.) • Good understanding of Cryptography fundamentals. • Other skills include JSON, SOAP, WSDL, XML, XSLT, XPATH.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications Any one of the below (Mandatory - Scale III/IV, Preferable - Scale II-): i. Spring Certified Professional, Oracle Certified Professional Java Application Developer, Full Stack Developer certification or equivalent Certification (CP-FSD – ISQI), MEAN Stack developer certification. ii. IBM Certified Developer – App Connect Enterprise, IBM Certified System Administrator – MQ, API Development

Experience	Scale IV Minimum 10 years Post Qualification Experience in Java Architectures and Frame works, of which minimum 6 years of experience in roles as Java Software Architect handling Largescale and complex Java Applications and Architect, Design, Development of reliable and scalable Software applications. Scale III Minimum 6 years Post Qualification Experience in Java Development of which minimum 4 years of experience in handling Angular, React, Node, Express, Spring Boot framework, Development of ACE/MQ Scale II Minimum 4 years Post Qualification Experience in Java Development of which minimum 2 years of experience in handling Angular, React, Node, Express, Spring Boot framework, Development of ACE/MQ, API Development.
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Sr. No. 2) Mobile Developer- Android/IOS

Position	Mobile Application Developer(Java/React Native/Flutter) (Scale II)
Role & Responsibilities	• Design, build, and maintain advanced iOS/ Android applications using Swift. • Write maintainable, testable, and performance software in collaboration with the team. • Conduct code reviews, ensure high-quality standards, and mentor junior developers. • Research and evaluate new technologies, tools, and frameworks to improve development efficiency. • Work closely with backend teams to integrate RESTful APIs and optimize data handling. • Participate in the full development lifecycle: design, development, testing, deployment and maintenance. • Continuously enhance app performance, user experience, and development processes • Work across all phases of the development lifecycle: concept, design, development, testing, deployment, and maintenance. • Optimize app performance, memory management, and UI responsiveness. • Develop custom user interfaces for various devices and ensure seamless UX. • Implement RESTful and SOAP-based integrations using JSON and XML. • Collaborate with backend and product teams to define and refine app requirements. • Prepare and manage release cycles, bug fixes, and version updates. • Write technical documentation and maintain reports related to app development.

Job specific skills	• Strong proficiency with Java and Kotlin, Android SDK, and Android Studio. • Experience with RESTful APIs, JSON, XML, and data persistence (SQLite, Room). • Proficient with offline storage, threading, and performance tuning. • Solid understanding of Android UI design principles, Material Design, and architectural patterns (MVVM, MVP, MVC). • Experience with cloud messaging APIs, push notifications, and third-party SDK integration. • Sound knowledge of OOP concepts, SOLID principles, and software design best practices. • Strong proficiency with Java and Kotlin, Android SDK, and Android Studio. • Experience with RESTful APIs, JSON, XML, and data persistence (SQLite, Room). • Proficient with offline storage, threading, and performance tuning. • Solid understanding of Android UI design principles, Material Design, and architectural patterns (MVVM, MVP, MVC). • Experience with cloud messaging APIs, push notifications, and third-party SDK integration. • Sound knowledge of OOP concepts, SOLID principles, and software design best practices. • Proven track record of delivering successful consumer-grade mobile apps (e.g., finance or e-commerce). • Excellent problem-solving skills, attention to detail, and teamwork abilities • Expertise in UI design, REST APIs, and architectural patterns such as MVC, MVP, and MVVM. • Proficient with Xcode, UIKit, SwiftUI, CoreData, and common Apple frameworks. • Excellent communication, collaboration, and problem-solving skills. • Proactive attitude with a passion for delivering high-quality, user-centric products. • Experience with Objective-C and bridging with Swift. • Knowledge of functional reactive programming and frameworks like Combine or RxSwift. • Familiarity with GraphQL and modern networking paradigms. • Exposure to cross-platform development (React Native, Flutter, etc.) • Experience with third-party libraries and APIs • Strong knowledge of the general mobile landscape, architectures, trends, and emerging technologies. • Should have hands-on experience in all stages of Mobile app life cycle - concept, design, build, deploy, test, release to app stores and support. • Experience with at least one of the latest JavaScript frameworks like Xamarin, Angular JS, React JS, Ionic 2/3 and Cordova will be an advantage
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or

	institution only. (the Qualification to be Full time and Regular Courses only) Preferred Certifications (non-mandatory):: certifications in Android and iOS mobile app Development
Experience	Scale II Minimum 4 years Post Qualification Experience in Software Development of which minimum 2 years of experience in Mobile App Development for Android and IOS

Sr. No. 3) Software Developer (Developer Dot Net)

Position 3	Software Developer (Dot Net) (Scale II)
Role & Responsibilities	• Conducting Business Requirement Analysis • Architect and implement solutions that integrate frontend and backend functionality seamlessly. • Closing the findings of User Acceptance Testing and Information Security Testing • Deployment of the developed software / application • Perform additional duties as determined by business needs and as directed by management. • Integrating frontend components with backend services and APIs. • Implementing security and data protection measures. • Optimizing web applications for maximum speed and scalability. • Collaborating with cross-functional teams to deliver high-quality software solutions. • Troubleshooting and debugging issues. • Leading the architectural design and implementation of software systems, including system design, database design, and API design. • Developing architectural standards, patterns, and best practices to guide software development processes. • Collaborating with stakeholders to understand business requirements and translate them into technical solutions. • Evaluating and recommending appropriate technologies, frameworks, and tools to support business objectives. • Designing scalable, reliable, and secure software architectures that meet performance and scalability requirements. • Conducting architectural reviews and providing guidance to development teams to ensure adherence to architectural principles and standards. • Implementing continuous integration and continuous delivery (CI/CD) pipelines to automate software build, test, and deployment processes. • Mentoring and coaching junior architects and developers, fostering a culture of technical excellence and innovation. • Knowledge of web application development and web technologies like Java, HTML5, Visual Studio, C#, CSS. • Experience in project/program management. • Building and Leading high-performing agile teams • Focus on planning, development of strategies/initiatives

	• Experience in delivering complex technology solutions within a defined Software development lifecycle • Should have strong written, verbal and presentation skills Desirable: • Knowledge of .Net MVC, .NET Core
Job specific skills	Applicants should possess the following attributes: • Responsible for Coding, Implementation, Maintenance, Quality Assurance, Debugging etc. • Strong object-oriented design skills, data structures and algorithms • Hands on experience of working with Micro services Architecture • CI/CD Pipeline Implementation • Proficiency in one or more programming languages and frameworks relevant to the role • Strong understanding of software architecture, design patterns, and best practices. • Experience with version control systems such as Git. • Excellent problem-solving and communication skills. • Ability to work independently and collaboratively in a fast-paced environment. • Familiarity with Agile development methodologies. • Passion for learning and staying updated with the latest technologies and industry trends. • Proven track record of architecting and delivering complex software solutions in enterprise environments. • In-depth understanding of software architecture principles, design patterns, and best practices. • Experience designing and implementing scalable, distributed systems and micro-services architectures. • Strong leadership, communication, and collaboration skills, with the ability to influence and guide cross-functional teams. • Excellent problem-solving and decision-making abilities, with a focus on delivering high-quality solutions that meet business objectives. • Expertise in MVC architecture • Proven Expertise in bootstrap design
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Preferred Certification (non-mandatory): • “Dot Net” Certification from Microsoft. • Java Certification • Any other professional Certifications related to development of Dot Net

Experience	Scale II Minimum 4 years Post Qualification Experience in Software Development of which minimum 2 Years of post-basic work experience in Software Development in Dot Net .
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Sr. No. 4) Database Administration (DBA)

Position-1	Postgre SQL, Oracle, Redis, Mongo DBA / Database Security (Scale II/III)
Role & Responsibilities	• Database Administration: Install, configure Postgre SQL, Oracle, Redis, MongoDB and maintain database instances across development, test, and production environments. • Performance Tuning: Monitor and optimize database performance, identifying and resolving performance bottlenecks and recommending necessary infrastructure or configuration changes. • Backup and Recovery: Implement robust backup and recovery strategies to ensure data integrity and minimize downtime in the event of system failures or disasters. • Security and Compliance: Implement and enforce security measures and access controls to protect sensitive data. Stay updated with the latest security patches and vulnerabilities, ensuring compliance with regulatory requirements. • High Availability and Replication: Set up and configure database replication, ensuring high availability and data redundancy. • Capacity Planning: Monitor database growth and plan for future capacity needs, making recommendations for hardware and infrastructure upgrades as necessary. • Database Design and Schema Management: Collaborate with development teams to optimize database design and schema, ensuring efficient data storage and retrieval. • Troubleshooting and Issue Resolution: Analyze and resolve database-related issues, collaborating with cross-functional teams, such as developers and system administrators, to identify and implement solutions. • Automation and Scripting: Develop and maintain scripts and automation tools to streamline database administration tasks and improve operational efficiency. • Security • User Management: - Creating, modifying, and deleting database user accounts, Assigning appropriate user privileges and roles, enforcing password policies and complexity requirements, Monitoring and managing user access to the database • Privilege and Role Management: Defining and managing database roles and privileges, Granting and revoking privileges to users and roles, Implementing the principle of least privilege, Reviewing and auditing user privileges and roles • Database Security Configuration: Configuring database-level security features, such as encryption, auditing, and access control, Implementing fine-grained access control (FGAC) and data masking, Configuring secure network communication (e.g., SSL/TLS), Monitoring and addressing database security vulnerabilities

	• Auditing and Monitoring: Configuring and managing database audit policies, Reviewing and analyzing audit logs for security incidents, generating reports and alerts for security-related events, Implementing procedures for incident response and investigation • Compliance and Regulatory Requirements: Ensuring the database environment complies with relevant industry standards and regulations, Documenting security policies, procedures, and configurations, Collaborating with other IT and security teams to maintain compliance • Backup and Recovery: Implementing and testing backup and recovery strategies for the database, Ensuring the availability and integrity of backup data, Participating in disaster recovery and business continuity planning • Security Governance and Collaboration: Communicating and collaborating with other IT, security, and business teams, Participating in the development and implementation of security policies and standards, Providing security-related training and awareness to database users and administrators
Job specific skills	Applicants should possess the following attributes: • Knowledge of Postgre SQL, Oracle, Redis, Mongo DBA Oracle database architecture, installation, configuration and maintenance. • Proficiency in writing scripts in SQL, Python and Perl. • Experience with optimizing database performance. Troubleshooting issues and using tools like Oracle Enterprise Manager (OEM). • Familiarity with backup and recovery strategies, RMAN and data protection method. • Knowledge of data modeling, database design and normalization technique. • Experience with Oracle Real Application Clusters (RAC) and cluster management. • Familiarities with upgrading and migrating Oracle databases to new versions or platforms. • Familiarity with Oracle enterprise manager (OEM) for database monitoring, management and reporting. • Knowledge of Oracle data guard/ Active data guard and disaster recovery strategies. • Understanding of database storage management including disk storage, memory, I/O utilization. • Familiarities with Oracle database options and features such as partitioning, OLAP, and spatial. • Knowledge of Golden gate/CDC.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Mandatory Certifications (Scale-III): Oracle - OCA/OCP. Preferred Certifications (Scale-II) (non-mandatory): Oracle – OCA/OCP

Experience	Scale III Minimum 6 years Post Qualification Experience in Database Administration of which minimum 4 years of experience in Oracle Database administration working in Linux-based environments for large platforms, preferably in BFSI Scale II Minimum 4 years Post Qualification Experience in Database Administration of which minimum 2 years of experience in Oracle Database administration working in Linux-based environments for large platforms, preferably in BFSI
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Sr. No. 5) Digital Channel Manager / Digital Application Specialists

Position 4	Digital Channel Manager (Scale II/III)
Role & Responsibilities	• Lead and Manage the Application and servers of the Bank's digital channels (Internet Banking, Mobile Banking, UPI, Swift, ATM Switch, NEFT, RTGS, POS, QR, CBDC, IMPS, AEPS, Cards, SMS Gateway or ASBA/Demat etc.). • Ensure high availability, scalability, and performance of digital banking platforms. • Oversee system upgrades, patches, and new feature deployments in coordination with IT & vendors. • Implement robust cybersecurity measures, fraud monitoring, and compliance controls across digital channels. • Manage API integrations with other Applications, payment gateways, and third-party service providers. • Monitor incidents, downtime, and service disruptions, ensuring quick resolution and root cause analysis. • Support regulatory and audit requirements by ensuring system compliance with RBI and other guidelines. • Drive technology innovation in digital banking (AI, chatbots, biometric authentication, cloud migration). • Manage vendor SLAs, RFPs, and technology contracts for digital banking solutions.
Job specific skills	Applicants should possess the following attributes: • Strong knowledge of digital banking technologies (Mobile apps, Internet Banking, UPI, IMPS, AEPS, Cards, SMS Gateway or ASBA/ Demat etc). • Expertise in API management, microservices, middleware, and integration frameworks. • Familiarity with databases (Oracle, SQL, NoSQL) and application servers. • Exposure to cloud platforms (AWS, Azure, GCP) and DevOps tools (CI/CD, Docker, Kubernetes). • Understanding of cybersecurity frameworks, encryption, and fraud prevention. • Experience in incident management, monitoring tools, and disaster recovery planning. • Knowledge of retail banking products, payment ecosystems, and regulatory guidelines (RBI, NPCI, PCI-DSS).

	• Ability to translate business requirements into technical solutions. • Familiarity with digital transaction trends, customer experience optimization, and fintech innovations. • Strong leadership and stakeholder management skills. • Excellent communication and vendor negotiation abilities. • Analytical mindset with problem-solving skills under pressure. • Ability to manage cross-functional IT & business teams effectively.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only)
Experience	Scale II • Minimum 4 years Post Qualification work Experience in any Bank's digital channels (Omni Channel Platforms, Digitla Lending Platforms, Internet Banking, Mobile Banking, UPI, Swift, ATM Switch, NEFT, RTGS, POS, QR, CBDC, IMPS, AEPS, Cards SMS Gateway or ASBA/ Demat etc.). Scale III • Minimum 6 years Post Qualification work Experience in any Bank's digital channels (Internet Banking, Mobile Banking, UPI, Swift, ATM Switch, NEFT, RTGS, POS, QR, CBDC, IMPS, AEPS, Cards SMS Gateway or ASBA/ Demat etc.).

Position	Digital Applications Specialists (Scale I/II)
Role & Responsibilities	• Application support Specialists zeros in on software-specific issues. • Application support specialists possess a deep understanding of particular software suites, enabling them to provide Specific solutions that enhance software performance and user experience. • Application support concentrates on ensuring that specific software applications operate effectively. • Dive deep into the software side of things, troubleshooting and fine-tuning to ensure that business-critical apps are running smoothly. • Deployment of applications in Agile methodology. • Ensuring that software applications run smoothly and efficiently. • Managing and resolving issues related to the software on every day and minimizing downtime • Testing end to end application and Troubleshooting bugs to implementing updates and ensuring that applications evolve as per business needs. • This involves addressing issues related to software functionality, including customization, updates, and troubleshooting bugs within the unique environment of each application. • Creating the Knowledge base and FAQ's for the end users and Tech support team. • Regular checkup and monitoring the Application Performance. • Ensure Application support for DR Drill and Geo site replication of the applications.

	Fixes the application level VAPT, security and comply the regulatory requirements for that particular application in coordination with vendor.
Job specific skills	- Applicants should possess the following attributes: - Should possess a deep understanding of Java based software applications, enabling them to resolve the specific solutions issues that enhance software performance and user experience. - Demonstrated experience of production support activities for large platforms, preferably banking systems like CBS, LOS, integration, mobile app etc. - Experience of working with multiple L1/L2/L3 teams and vendors - Experience of ticket triaging, assignment, troubleshooting by following SOPs and expediting resolution - Technically skilled with the ability to understand complex technical issues and participate in discussions with core engineering teams - Hands on experience in Java, J2EE, Spring or other MVC frameworks, Service Oriented Architectures and RESTFUL services - Hands on knowledge of multiple programming languages including NodeJS, Python, PHP, Spring boot, Go, Ruby, .Net, C# and OOPS concepts and database queries (Oracle PL/SQL, PostgreSQL, MySQL, MongoDB etc.) preferred - Experience of application monitoring, log analysis, audit trail monitoring etc. for troubleshooting and debugging - Technical and functional knowledge of key banking applications like CBS, LOS, Mobile app, ESB, API gateway etc. - Strong problem solving, analytical and communication skills - Ability to testing end to end application and Troubleshooting bugs to implementing updates - Experience deploying the applications in agile methodology. - Experience in testing digital applications and Mobile apps - Experience in Geo Site replication technology for the applications and Database. - Experience in extracting the customized reports as needed by the end user. - Experience in performing DBA tasks - Ability to understand the functional requirements for the applications from the end user to implement the same. - Ability to work with large teams and coordinate with vendor teams, business stakeholders etc. Experience with ITSM tools and ITIL processes
Education Qualification	- B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) - Certifications Any one of the below(Preferrable): - ITIL, SAFe (Agile), Network Certifications, Database Certification,

	Microsoft Administration Certification, RHEL Administration, Programing / Testing /Scripting Certifications, Ticketing tools.
Experience	Scale II Minimum 4 years Post Qualification work Experience in any Bank's digital channels (Omni Channel Platforms, Digitla Lending Platforms, Internet Banking, Mobile Banking, UPI, Swift, ATM Switch, NEFT, RTGS, POS, QR, CBDC, IMPS, AEPS, Cards SMS Gateway or ASBA/ Demat etc.). Scale I Minimum 2 years Post Managing and maintaining Digital Applications experience in handling of Digital channels and Digital Lending platform / applications

Sr. No. 6) Linux/Solaris/SAN/Storage/SRE/Open shift(Scale II /III)

Position 6	<u>Linux/UNIX/Solaris Administrator (Scale II / III)</u>
Role & Responsibilities	• Management and administration of Red Hat Enterprise Linux servers. • Writing various shell scripts like Bash, sh, ksh etc. • Performing backup and restoration of Servers and Offline Repository. • Extensively working on patch and package management, creation and maintenance of offline repositories. • Understating of Solaris zones and SPARC (LDoms) for virtualization solution. • Configuration and managing Solaris cluster for high availably solutions. • Maintaining system documentation, creating reports and adhering to change management process. • They work with cross-functional teams to maintain the Solaris infrastructure, with a focus on high availability, scalability, security, and cost-effectiveness. • User Access control and credential management, integration with IAM etc. • Enable and run various Security tests on the servers, Hardening of the Servers. • Work closely with various teams to assess code quality, source code management, code build, and deployment processes • Implement of various Hardware infrastructure on different architecture like x86, ppc64, sparc64, s390x etc. • Collaborating with IT teams to develop and maintain disaster recovery plans that include backup and restore procedures.
Job specificskills	Applicants should possess the following attributes: • Manage and administer Solaris / Red Hat Enterprise Linux (RHEL) • Manage user accounts, permissions and access controls. • Good knowledge on the Solaris / Linux OS and Solaris / Linux commands for daily tasks. • Should profess proficiency on observability stack and Monitoring systems • Administer disk storage, partitions, and file systems. • Utilize package management tools (YUM and RPM) for software installation and updates.

	• Resolve dependencies and troubleshoot package-related issues. • Implement and maintain security policies and practices. • Perform regular system checks and apply patches to ensure system integrity. • Troubleshoot network settings, including IP addressing and routing. • Good knowledge of Shell Scripting – should be able to write and maintain shell scripts for automation, tasks or job scheduling
Position	Site Reliability Engineer cum Linux Administrator (Scale II/III)
Role & Responsibilities	• Management and administration of Red Hat Enterprise Linux servers. • Writing various shell scripts like Bash, sh, ksh etc. • Performing backup and restoration of Servers and Offline Repository. • Extensively working on patch and package management, creation and maintenance of offline repositories. • Understating virtualization solution and RCOS. • Configuration and managing Linux cluster for high availability solutions. • Maintaining system documentation, creating reports and adhering to change management process. • They work with cross-functional teams to maintain the Linux infrastructure, with a focus on high availability, scalability, security, and cost-effectiveness. • User Access control and credential management, integration with IAM etc. • Enable and run various Security tests on the servers, Hardening of the Servers. • Work closely with various teams to assess code quality, source code management, code build, and deployment processes • Implement of various Hardware infrastructure on different architecture like x86, ppc64, sparc64, s390x etc. • Management of Tape Library and Storage Systems • Configure, Deploy and maintain Storage Solutions including SAN , NAS etc . • Monitor Storage Performance and Capacity. Ensure Optimal Operations. • Allocate and Manage Storage Resources according to Bank's Storage Requirements. • Optimize Storage Configuration to Enhance Performance and reliability. • Manage Access Control and Security related to the Data stored in the Storage Systems. • Provide technical Support , Diagnose and resolve Issues related to the Storage Systems • Capacity Planning and forecast future storage needs based on current usage and Organizational growth • Ensure the Compliance and best practices in line with the Organization's Policies. • Collaborate with Storage Vendors for the Support, Upgrade, procurement etc. related to Storage • Implementation of backup policies and procedures based on organization needs and best practices.

	• Managing and monitoring backup technologies such as backup software and hardware (like tape drives or disk arrays). • Configuring backup schedules and ensuring backups are automated and reliable. • Monitoring backup jobs to ensure they complete successfully within specified time frames. • Testing of backups to verify data integrity and reliability. • Ensuring backup are secure from unauthorized access and implementing encryption and access control. • Collaborating with IT teams to develop and maintain disaster recovery plans that include backup and restore procedures.
Job specific skills	• Applicants should possess the following attributes: • Manage and administer Red Hat Enterprise Linux (RHEL) • Manage user accounts, permissions and access controls. • Good knowledge on the Linux OS and Linux commands for daily tasks. • Should profess proficiency on observability stack and Monitoring systems • Administer disk storage, partitions, and file systems. • Utilize package management tools (YUM and RPM) for software installation and updates. • Resolve dependencies and troubleshoot package-related issues. • Implement and maintain security policies and practices. • Perform regular system checks and apply patches to ensure system integrity. • Troubleshoot network settings, including IP addressing and routing. • Good knowledge and experience in Shell Scripting – should be able to write and maintain shell scripts for automation, tasks or job scheduling • Develop and execute backup strategies using tools like rsync and tar. • Recovery of data in case of data loss or fresh installations. • Strong Knowledge and work Experiences related to Various Storage Solutions like SAN, NAS, DAS etc. • Familiarity with the Storage Hardware from vendors Like Dell EMC, Hitachi, HPE, IBM etc. • Proficiency in implementing and managing backup strategies. Hands on Experience in Implementing and Managing Disaster Recovery Planning and Execution. • Ability to Monitor Storage and Performance Metrics. Skills in optimizing Storage Configurations for Best Performance and Reliability • Experience in Managing and Allocating Storage resources. • Experience in Monitoring tools, log stacks and basic DBA skills. • Understanding of HA/DR patterns and disaster recovery orchestration. • Strong Knowledge of Thin Provisioning, Deduplication and Various Compression techniques. • Strong knowledge of Access Control and Data Encryption. Should have hands on experience on implementing security measures to protect the stored Data. • Knowledge about Disk to Disk Storage and Backup Solution

	• Knowledge about Virtualization techniques used in Storage Systems. • Should have worked with different storage vendors for the Support, Upgrade, procurement etc. related to Storage Systems. • Maintenance, Configuration and reconfiguration of Tape Library, Storage and SAN Switches.
Position	RHEL OpenShift Administrator (Scale II)
Role & Responsibilities	• Managing OpenShift clusters from the command-line interface and from the web console • Deploying applications on OpenShift from container images, templates, and Kubernetes manifests • Troubleshooting network connectivity between applications inside and outside an OpenShift cluster • Connecting Kubernetes workloads to storage for application data • Configuring Kubernetes workloads for high availability and reliability • Managing updates to container images, settings, and Kubernetes manifests of an application • Deploying packaged applications using manifests, templates, Customize, and Helm Charts. • Configuring authentication and authorization for users and applications. • Protecting network traffic with network policies and exposing applications with proper network access. • Deploying and managing applications using resource manifests. • Enabling developer self-service of application projects. • Managing OpenShift cluster updates and Kubernetes operator updates.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications Any one of the below (Mandatory - Scale III , Preferable - Scale II): Red Hat Certified OpenShift Administrator, Linux Foundation Certified Kubernetes Solaris Administrator, Red Hat Enterprise Linux.
Experience	Scale III Minimum 6 years Post Qualification Experience in Server Administration of which minimum 4 years of experience in infrastructure provisioning, administration and management in BFSI Scale II Minimum 4 years Post Qualification Experience in Server Administration of which minimum 2 years of experience in infrastructure provisioning, administration and management in BFSI

Storage and SAN Switch Manager (Scale II)

Position	Storage and SAN Switch Manager (Scale II)
Role & Responsibilities	• Implement of various Hardware infrastructure on different architecture like x86, ppc64, sparc64, s390x etc. • Management of Tape Library and Storage Systems • Configure, Deploy and maintain Storage Solutions including SAN , NAS etc . • Monitor Storage Performance and Capacity. Ensure Optimal Operations. • Allocate and Manage Storage Resources according to Bank's Storage Requirements. • Optimize Storage Configuration to Enhance Performance and reliability. • Manage Access Control and Security related to the Data stored in the Storage Systems. • Provide technical Support , Diagnose and resolve Issues related to the Storage Systems • Capacity Planning and forecast future storage needs based on current usage and Organizational growth • Ensure the Compliance and best practices in line with the Organization's Policies. • Collaborate with Storage Vendors for the Support, Upgrade, procurement etc. related to Storage • Implementation of backup policies and procedures based on organization needs and best practices. • Managing and monitoring backup technologies such as backup software and hardware (like tape drives or disk arrays). • Configuring backup schedules and ensuring backups are automated and reliable. • Monitoring backup jobs to ensure they complete successfully within specified time frames. • Testing of backups to verify data integrity and reliably. • Ensuring backup are secure from unauthorized access and implementing encryption and access control. • Collaborating with IT teams to develop and maintain disaster recovery plans that include backup and restore procedures.
Job specificskills	Applicants should possess the following attributes: • Perform regular system checks and apply patches to ensure system integrity. • Troubleshoot network settings, including IP addressing and routing. • Good knowledge of Shell Scripting – should be able to write and maintain shell scripts for automation, tasks or job scheduling • Develop and execute backup strategies using tools like rsync and tar. • Recovery of data in case of data loss or fresh installations. • Strong Knowledge and work Experiences related to Various Storage Solutions like SAN, NAS, DAS etc. • Familiarity with the Storage Hardware from vendors Like Dell EMC, Hitachi, HPE, IBM etc. • Proficiency in implementing and managing backup strategies.

	Hands on Experience in Implementing and Managing Disaster Recovery Planning and Execution. • Ability to Monitor Storage and Performance Metrics .Skills in optimizing Storage Configurations for Best Performance and Reliability • Experience in Managing and Allocating Storage resources. • Strong Knowledge of Thin Provisioning, Deduplication and Various Compression techniques. • Strong knowledge of Access Control and Data Encryption. Should have hands on experience on implementing security measures to protect the stored Data. • Knowledge about Disk-to-Disk Storage and Backup Solution • Knowledge about Virtualization techniques used in Storage Systems. • Should have worked with different storage vendors for the Support, Upgrade, procurement etc. related to Storage Systems. • Maintenance, Configuration and reconfiguration of Tape Library, Storage and SAN Switches.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (Qualification to be Full time and Regular Courses only). Scale II Preferred Certifications (non-mandatory): : Any SAN and Storage Administration
Experience	Scale II Minimum 4 years Post Qualification Experience in Server Administration of which minimum 2 years of experience in infrastructure provisioning, administration and management preferably in BFSI

Sr. No. 7) Windows and Active Directory (AD)

Position	Windows and Active Directory(AD) Administrator <u>(Scale II/III)</u>
Role & Responsibilities	• To Plan and design global Active Directory Infrastructure, including, design and implementation of Domains, Domain Controllers, Group Policies, Power shell scripts and Domain's upgrade. • Plan and implement Group Policies Objects (GPO) to ensure compliance of security standards to domain controllers, servers and end-point devices • Troubleshoot and maintain high availabilities for Active Directory, GPO, Active Directory Federated Services, and Pass-through Authentication Services. • Acting as an internal consultant to IT teams for Directory related solutions. • Administer and support internal DNS system. • Serve as a technical expert to Tier 1/2/3 support groups. • Provide timely and efficient support to assigned tasks and

	coordinate day-to-day operations. • Works with application teams for applications integration to active directory • Provide guidance and advisory to our overseas subsidiary's counterparts on Active Directory operations and projects. • Microsoft Certificate Authorities administration, design and upgrade. • Configure, Deploy and maintain Patch Management Solutions. • Monitor Patch Management Performance. Ensure Optimal Operations. • Allocate and Manage Patch Management Resources according to Bank's Patch Management Policy. • Testing of Patches to verify data integrity and reliably. • Patching of Windows Systems.
Job specific skills	Applicants should possess the following attributes: • Has hands on knowledge on Windows based Operating Systems like Windows Server 2012, 2016, 2022 and above. • Excellent analytical and communication skills • Strong work experience in Directory Services Infrastructure architect/design/support • Experienced in Configuring Microsoft Windows OS technology including AD Forests, Domains, Trusts, DNS, Group Policy, Organizational Units and LDAPS • Well versed in Microsoft Certificate Authority and Certificate templates support • Strong understanding on Exchange 2010/2016 and Office 365/exchange online integration to on premise Active Director • Experience in Exchange Server architecture and administration is preferred
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Mandatory Certification (Any one of the below): Windows Administrator- MCSA/MCSE/DNS Administration/ G Suite Administration/ AWS Certified Professional Preferred Certification (non-mandatory): ITIL, Microsoft Technology Associate (MTA), Microsoft Certified Solution Expert (MCSE), VMware Certified Professional, Nutanix Technical Certifications etc.
Experience	Scale III Minimum 6 years Post Qualification experience in working with Windows Servers of which 4 years of experience in systems administration, provisioning, installations, and configurations preferably in BFSI Scale II Minimum 4 years Post Qualification experience in working with Windows Servers of which 2 years of experience in systems

	administration, provisioning, installations, and configurations preferably in BFSI
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Sr. No. 8) Cloud Manager

Position	Cloud Manager <u>(Scale II/III)</u>
Role & Responsibilities	• The Virtualization engineer manages complex projects in systems administration, provisioning, installations, and configurations. • They work with cross-functional teams to maintain the software-defined data center, with a focus on high availability, scalability, security, and cost-effectiveness. • Their expertise in multi-cloud technologies improves operations and service delivery. • They are skilled at quickly and methodically resolving issues, collaborating with the team to develop solutions. • Responsibilities include virtualized infrastructure management, daily administration, hardware and software implementation, security design, system maintenance, and process automation. • To Plan and design global Active Directory Infrastructure, including, design and implementation of Domains, Domain Controllers, Group Policies, Power shell scripts and Domain's upgrade. • Plan and implement Group Policies Objects (GPO) to ensure compliance of security standards to domain controllers, servers and end-point devices • Troubleshoot and maintain high availabilities for Active Directory, GPO, Active Directory Federated Services, and Pass-through Authentication Services. • Acting as an internal consultant to IT teams for Directory related solutions. • Administer and support internal DNS system. • Serve as a technical expert to Tier 1/2/3 support groups. • Provide timely and efficient support to assigned tasks and coordinate day-to-day operations. • Works with application teams for applications integration to active directory • Provide guidance and advisory to our overseas subsidiaries' counterparts on Active Directory operations and projects. • Microsoft Certificate Authorities administration, design and upgrade. • Configure, Deploy and maintain Patch Management Solutions. • Monitor Patch Management Performance. Ensure Optimal Operations. • Allocate and Manage Patch Management Resources according to Bank's Patch Management Policy. • Testing of Patches to verify data integrity and reliably. • Patching of Windows Systems

Job specific skills	Applicants should possess the following attributes: • Experience in large scale (500+ users/devices) IT Datacenter Support • Experience with Hyper-V, VMWare or other virtualization platforms • Expert in Linux/Unix based Operating Systems like RHEL, Ubuntu and other Linux variants • Has hands on knowledge on Windows based Operating Systems like Windows Server 2012, 2016, 2022 and above. • Excellent analytical and communication skills • Strong work experience in Directory Services Infrastructure architect/design/support • Experienced in Configuring Microsoft Windows OS technology including AD Forests, Domains, Trusts, DNS, Group Policy, Organizational Units and LDAPS • Well versed in Microsoft Certificate Authority and Certificate templates support • Strong understanding on Exchange 2010/2016 and Office 365/exchange online integration to on premise Active Director • Experience in Exchange Server architecture and administration is preferred
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Mandatory Certification (Any one of the below): Nutanix-NCA/NCP/NCM, VmWare-VCA/VCP/VCAP Windows Administrator- MCSA/MCSE/DNS Administration/ G Suite Administration/ AWS Certified Professional Preferred Certification (non-mandatory): ITIL, Microsoft Technology Associate (MTA), Microsoft Certified Solution Expert (MCSE), VMware Certified Professional, Nutanix Technical Certifications etc.
Experience	Scale III Minimum 6 years Post Qualification experience in working with virtualization platforms like Hyper-V / VMWare of which 4 years of experience in systems administration, provisioning, installations, and configurations preferably in Banking or Fintech domains. Scale II Minimum 4 years Post Qualification experience in working with virtualization platforms like Hyper-V / VMWare of which 2 years of experience in systems administration, provisioning, installations, and configurations preferably in Banking or Fintech domains.

Sr. No. 9) Information Security, Cyber Security & IT Governance, Risk & Compliance

Position	Information Security, Cyber Security & IT Governance , Risk (Scale I/II/III/IV)
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Role & Responsibilities	• Scale IV/III • Leading both the assessments and testing of IT/IS controls and processes to identify deficiencies, deviations and compliance gaps. • Managing resources supporting local and global technology risk management and control efforts. • Serving as a primary team point of contact for technology risk management and control efforts. • Lead and perform IT/IS and operational control walkthroughs to determine existing process controls and adherence to control framework supporting both assessment and testing activities. • Leading efforts to support the development and updating of control and process documentation, and relevant standards. • Partner with first- and second-line risk management teams for all risk related functions to ensure alignment on risk management methodology, practices, terminology, etc. • Post-qualification experience in Security Operations Centre (SOC), Incident Response (IR), Security Architecture, or Governance Risk & Compliance (GRC) • Banking, Financial Services and Insurance (BFSI) Managerial experience preferred • Knowledge and experience with Security Tools implementation and Project Management including Project Tracking, Project Delivery meeting stringent timelines while adhering to the compliance requirements. • Knowledge of Enterprise Security Architecture. • Developing, implementing, and delivering technology risk assessment and mitigation approaches. • Abilities in managing and performing technology risk and control assessment and testing activities along with the resources who execute them. • Developing and implementing technology risk management frameworks and strategies. • Build evaluation methods and performance indicators to measure efficiency of security functions and capabilities. • Strong understanding of industry standards and regulatory requirements related to technology risk management (e.g., ISO 27001, NIST Cybersecurity Framework). • Developing, performing, and evaluating/assessing technology controls and testing/validation. • Ability to align the organization's technology practices with legal and regulatory standards. • Scale II / I • Manage the exception process for security controls, including intake, review, risk assessment and approval as part of established workflows. • Partner with subject matter of experts and control owners to evaluate, design & administer exception requirements in alignment with organizational security standards and policies. • Monitor and track exceptions through their lifecycle, ensuring timely remediation or renewal where necessary. • Collaborate with key stakeholders and IT partners to enhance exception governance workflows, and tooling (e.g., automation for exception handling). • Prepare and present reports and metrics on exception trends, risks,
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	and compliance status to senior management and risk committees. • Define security risk management standards and Analyse and improve security risk practices. • Evaluate, select and implement new security requirements, tools and practices • Grow the presence and thought leadership of security risk management practice • Work with Security leadership to present information and influence change • Participate in developing key risk indicators, provide inputs to the development of key control indicators, and key performance indicators for various programs • Apply statistical models to risk frameworks (such as FAIR, sensitivity analysis, and others) • Participate in risk management, decision-making, and collaborative discussions • Check quantified risk assessments and understand the value of qualitative data for improvements to quality and engineering processes • Interpret internal or external cyber security risk analyses in business terms and recommend a responsible course of action • Work with templates and materials to help with self-service risk management actions • Monitor and identify opportunities to improve the effectiveness of risk management processes • Support internal and external audits by providing evidence and documentation related to exception management process. • Stay informed about emerging IT risk, security, and regulatory trends to ensure continuous alignment of exception management with industry best practices.
Job specific skills	• Applicants should possess the following attributes: • Scale IV/III • Demonstrate strong leadership and execution skills, consistently meeting and exceeding team project deadlines, and goals. • Demonstrate ability to work as a lead, independently and in a team environment, ensuring tasks are completely, thoroughly and accurately executed. • Exceptional attention to detail with keen ability to identify errors or discrepancies in processes or documentation. • Security Operations Centre (SOC) management and Security Information and Event Management (SIEM) administration, • Incident Response and Digital Forensics and Incident Response (DFIR), • Security Architecture review and design, Vulnerability Assessment and Penetration Testing (VAPT) oversight • Strong analytical skills to identify potential risks, assess their potential impact, and devise effective mitigation strategies. • Excellent communication skills to effectively convey technical concepts to both technical and non-technical stakeholders, including executive management. Coordinating with CISO/Legal/RMD teams. • Ability to lead and collaborate with cross-functional teams, including other technology, security, compliance, application / product teams, and business / regional teams

	• Experience serving in a leadership function supporting both local and global technology risk and control efforts. • Security Operations Centre (SOC) monitoring and threat detection • Vulnerability Assessment and Penetration Testing (VAPT) • Application security testing (Static Application Security Testing - SAST / Dynamic Application Security Testing - DAST) • Endpoint Detection and Response (EDR) / Extended Detection and Response (XDR) management • Incident triage and escalation • Security tool administration (Data Loss Prevention - DLP / Network Access Control - NAC / Privileged Identity Management - PIM) • Familiarity with IT security management systems, control frameworks, and certifications such as ISO 27001, NIST, COBIT, RBI-DPDP and MITRE, with a focus on their application in exception and risk management • Experience in Mainframe, Oracle, SQL, Unix/Linux, HP Nonstop and/or Windows environments. • Knowledge of cybersecurity principles, best practices, and threat landscape. • Ability to both lead and assess technology controls, vulnerabilities, and potential risks. • General understanding of technology infrastructure. <u>Scale II/I</u> • Strong knowledge of IT / Information Security policies, controls and frameworks, with a focus on IT/IS and Risk management. • Adhere to Banks Policies and guidelines and templates thereby governing the exception / risk acceptance processes. • Experience with risk, and compliance tools, as well as workflow automation platforms a plus. • Security event monitoring and alert triage • Security tool operations (Antivirus / Endpoint Detection and Response - EDR / Data Loss Prevention - DLP) • Log analysis and threat detection • Incident documentation and escalation • Coordination with vendors and internal teams • First-hand experience in creating functional / business requirements specifications related to exception and risk management. • Experience in managing related to client data confidentiality, General Data Protection (GDPR), compliance, risk management, risk control, threat modelling is a plus • Experience in Mainframe, Oracle, SQL, Unix/Linux, HP Nonstop and/or Windows environments. • Familiarity with IT security management systems, control frameworks, and certifications such as ISO 27001, NIST, COBIT, RBI-DPDP and MITRE, with a focus on their application in exception and risk management. • •Experience in reporting tools (e.g., Power BI) to create and maintain dashboards for tracking and visualizing key metrics. • Excellent communication and stakeholder management skills, enabling effective engagement with both technical and business
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	teams.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications/ MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Scale IV Mandatory Certifications Any one of the below : Specialization certifications / Professional Certification (CISSP, CISM, CRISC, GSLC, OSCP, CRMP). Preferred Certifications: CCSP, GCIH, GIAC-GCFA, PG-DITISS Scale III Mandatory Certifications Any one of the below: Specialization certifications / Professional Certification (OSCP, CEH, GIAC-GCIH, GIAC-GCFA, SIEM, Vendor Certification (SPLUNK/IBM QRADAR/Microsoft Sentinel, CRISC, PMI-RMP). Preferred Certifications: GWAPT, CHFI, CBCP, Microsoft Security Operational Analyst SC -200, Microsoft Security Engineer(AZ-500), CySA+, Comp TIA Security Plus.,PG-DITISS Scale II/I Preferred Certifications :Specialization certifications / Professional Certification CEH, CompTIA Security +,Microsoft Security Operation Analyst SC -200,SIEM Vendor Certification,GIAC Certified Enterprise Defender (GCED),ISO 27001 Foundation (LA Or LI),□Information Technology Infrastructure Library (ITIL) Foundation, Licensed Penetration Tester (LPT), CCNA Security / Fortinet NSE 4).
Experience	Scale IV Minimum 10 years Post Qualification Experience in leading Risk assessments and compliance with all legal, regulatory, operational challenges in IT and Information security Management systems and Risk in BFSI Scale III Minimum 6 years Post Qualification Experience in Experience in leading Risk assessments and compliance with all legal, regulatory, operational challenges in IT and security requirements in BFSI Scale II Minimum 4 years Post Qualification Experience in evaluating and monitoring of operational controls, procedures for Information Security, Cyber Security and do with ongoing legal and operational & regulatory compliances, IT and security requirements in BFSI Scale I

	Minimum 2 years Post Qualification Experience in evaluating, Maintenance and monitoring of operational controls, procedures for Information Security, Cyber Security and do with ongoing legal and operational & regulatory compliances, IT and security requirements in BFSI
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Sr. No.10) Network Administrator/Network Security

Position	Network Administrator (Scale II/III)
Role & Responsibilities	• Maintaining Network and Network Equipment • Network Monitoring and trouble-shooting, Adding Network Equipment's to Network, anticipating requirements and making changes to keep the organization secure. • Routing and switching. • In routing using Border Gateway Protocol (BGP). • Drawing up specifications for procurement of Network devices including routers Implementation of Network Admission Control (NAC), Network Troubleshooting, Network Protocols, Routers, Network Administration, Any other work entrusted by the Bank from time to time. The above roles & responsibilities are indicative and Bank at its own discretion may assign KRAs or other roles as per business need. • Work with L3 support team / vendors for permanent resolution and temporary workaround of core product issues and code changes • Build knowledge and technical capabilities in banking systems • Coordinate and participate in issue resolution calls/meetings etc. as required for effective resolution of the issue. • Network Architecture, Infrastructure Administration and Management, Routing, NW Components such switches, routers and security devices such as WAF, LB, IPS, IDS etc., with focus on Network Security and Compliance • Logging & Monitoring • Data Center Network Management. • Security and compliance from the perspective of Network • Network and Security Devices Administration and Management including but not limited to NW Components such switches, routers and security devices such as WAF, LB, IPS, IDS etc. • Participation in various internal / external audits specific to Network • Patching, System hardening and Vulnerabilities redressal etc.

Job specific skills	Applicants should possess the following attributes: • Network Architecture, Infrastructure Administration and Management, Routing, NW Components such switches, routers and security devices such as WAF, LB, IPS, IDS etc., with focus on Network Security and Compliance • Logging & Monitoring • Data Center Network Management • Router, Switch & Firewall installation, maintenance, upgrade management and administration. • Citrix/Array/Radware Load balancer installation, maintenance, upgrade management and administration. • CISCO ACI & Titration installation & maintenance, configuration, upgrade management, administration and management. • Proactive management and maintenance of security postures of all the above components. • Knowledge of installation, maintenance, upgrade management and administration of CISCO, Palo Alto, Checkpoint or any other available OEM's Firewalls. • Knowledge of administration and management of AST Routers, Nexus Switches, Load Balancer. • Proactive Management and maintenance of security postures of all the above components. • CISCO Router switch and Firewall Installation, Configuration, Administration and Management. • Palo Alto Firewall installation, configuration, administration and management.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (Qualification to be Full time and Regular Courses only). Scale III Mandatory Certifications (Any one of the below): CCNA • Cisco CCNP Security • Cisco CCIE Security • Juniper JNCIP SEC • Juniper JNCIE SEC • Palo Alto Networks Certified Network Security Administrator (PCNSA) • Palo Alto Networks Certified Network Security Engineer (PCNSE) • Fortinet NSE 4 • Fortinet NSE 5 • Fortinet NSE 6 • Fortinet NSE 7 • Fortinet NSE 8 • Certified McAfee Security Specialist • Tipping Point (Trend Micro) Certified Professional • Check Point Certified Security Expert (CCSE) R80.x, • Check Point Certified Security Master (CCSM) R80.x Scale II Mandatory Certifications (Any one of the below): CCNA • Cisco CCNP Security Preferred Certifications (non-mandatory): Cisco CCIE Security • Juniper JNCIP SEC • Juniper JNCIE SEC • Palo Alto Networks Certified Network Security Administrator (PCNSA) • Palo Alto Networks Certified Network Security Engineer (PCNSE) • Fortinet NSE 4 • Fortinet NSE 5 • Fortinet NSE 6 • Fortinet NSE 7 • Fortinet

	NSE 8 • Certified McAfee Security Specialist • Tipping Point (Trend Micro) Certified Professional • Check Point Certified Security Expert (CCSE) R80.x, • Check Point Certified Security Master (CCSM) R80.x
Experience	Scale III Minimum 6 years Post Qualification Experience in Network Administration of which minimum 4 year's experience in managing Network Security / Administration preferably in BFSI. Scale II Minimum 4 years Post Qualification Experience in Network Administration of which minimum 2 years of experience in Network Security / Administration preferably in BFSI.

Sr. No.11) Production support / ROC/Digital Support

Position	<u>Production Support (Scale III/II)</u>
Role & Responsibilities	• Lead & Manage the Team to monitor, detect, and respond to disruptions across critical banking services. • Lead & manage production support operations ensuring high availability, performance, and stability of banking applications and digital channels. • Oversee incident, problem, and change management processes in alignment with ITIL best practices. • Coordinate major incident response and crisis management, ensuring timely resolution and minimal business impact. • Monitor and Implement business continuity and disaster recovery (BCP/DR) strategies and conduct resilience drills. • Monitor critical infrastructure, applications, and digital channels using advanced monitoring and alerting tools. • Drive root cause analysis (RCA) and implement preventive measures to avoid recurring incidents. • Ensure regulatory compliance with RBI and other guidelines on operational resilience and IT risk management. • Collaborate with IT, cybersecurity, vendors, and business stakeholders to enhance end-to-end service resilience. • Prepare and present resilience dashboards, incident reports, and compliance metrics. • Handle production support activities like ticket triaging, resolving incidents and requests, application monitoring etc. in large banking systems like CBS, LOS, integration, mobile app etc. • Resolve tickets with root causing issues following SOPs • Monitor incident and request backlog, completion windows and meet SLA expectations • Improve documentation, SOPs and tools used by other engineers to resolve tickets • Automate repetitive activities to reduce resolution time and efforts • Monitor systems for availability, performance, errors etc. and conduct troubleshooting as required • Work with L3 support team / vendors for permanent resolution and temporary workaround of core product issues and code

	changes • Build knowledge and technical capabilities in banking systems • Coordinate and participate in issue resolution calls/meetings etc. as required for effective resolution of the issue.
Job specific skills	Applicants should possess the following attributes: • Strong knowledge of operational resilience, BCP, DR, and IT risk management frameworks. • Knowledge in production support operations for core banking, digital channels, and enterprise applications. • Proficiency with monitoring and incident management tools (Heal, ServiceNow, Splunk, AppDynamics, Dynatrace, ELK etc). • Understanding of databases (Oracle, SQL, DB2), middleware (WebLogic, WebSphere, MQ). • Familiarity with cybersecurity frameworks, fraud monitoring, and regulatory guidelines in BFSI. • Expertise in ITSM tools and ITIL processes (incident, problem, change, and service management). • Strong vendor and stakeholder management skills for coordinating across IT, business, and third parties. • Ability to manage 24x7 production environments, on-call rotations, and high-pressure crisis situations. • Strong communication and leadership skills with focus on service continuity and customer impact reduction. • Expertise of production support activities for large platforms, preferably banking systems like CBS, LOS, integration, mobile app etc. • Experience of working with multiple L1/L2/L3 teams and vendors • Experience of ticket triaging, assignment, troubleshooting by following SOPs and expediting resolution • Technically skilled with the ability to understand complex technical issues and participate in discussions with core engineering teams • Experience of application monitoring, log analysis, audit trail monitoring etc. for troubleshooting and debugging • Technical and functional knowledge of key banking applications like CBS, LOS, Mobile app, ESB, API gateway etc. will be preferred. • Strong problem solving, analytical and communication skills • Ability to work with large teams and coordinate with vendor teams, business stakeholders etc.
Position	Digital Support Specialist (Scale I/II)
Role & Responsibilities	• Assistance with technology-related services and products to maintain first level of assistance to users. • Maintaining and managing the software as per application needs. • Logging and processing support calls for part of the Application (software and Hardware) needs. • Management of user accounts, • API monitoring • Educating about the application. • Solving day to day issues for the end users with the help of the Knowledge base and FAQ's.

	• Attending to Employees and Application users to determine the nature of any problems they encounter • Responding to regular check-ups, updates breakdowns monitoring, Investigating, diagnosing and solving software faults and take up with support for application-level issues. • Undertake and address repetitive IT tasks • Identify & Categorize and send cases to relevant teams for resolution, • Managing SLAs. • Planning and undertaking scheduled maintenance upgrades in coordination with Application teams. • Perform DR Drill, VAPT, security and comply the regulatory requirements for applications and associate with Application support team for resolving issues etc..
Position	ROC Engineer (Scale II)
Role & Responsibilities	• Troubleshooting, Monitoring and alerting mechanisms for applications, hardware, API's, security and network components. • Should be able to understand Key business services and process for the organization • Identify interconnecting business process and services for effective monitoring • Understand dependencies (internal and external) for all applications • Providing evidence for identifying potential threats by verifying past failures. • Assist application and infra teams to recover from impact due to failures for business continuity. • Adhere with the Key performance indicators with respect to applications in a holistic approach in case of failures. ROC engineer roles as below for Trouble Shooting and Monitoring: • Application • Troubleshooting, Monitor performance and availability of business-critical applications (INB, MB, VKYC, DLP, APIs, etc.). • Utilize APM tools (e.g., Dynatrace, AppDynamics, New Relic, Heal, etc) to detect performance degradation or anomalies. • Correlate application issues with infrastructure and network metrics to identify root causes. • Collaborate with DevOps and development teams to identify application performance optimization and incident resolution. • Hardware & Infrastructure • Troubleshooting, continuously monitor servers (physical/virtual), storage, and databases using various tools like SolarWinds, Nagios, or Zabbix, etc. • Detect hardware failures, resource exhaustion (CPU, memory, disk), and system bottlenecks. • Perform initial triage and escalation to infrastructure or system engineering teams. • Support preventive maintenance and capacity planning. • Collaborate with Infra teams for hardware optimization and

	incident resolution. • Network • Troubleshooting, Monitor LAN/WAN, firewalls, Load balancer, WAF, routers, and switches for performance and availability using NMS tools (e.g., PRTG, Cisco DNA Center, NetFlow, etc.). • Identify and respond to network outages, latency issues, and configuration anomalies. • Maintain up-to-date network topology and health dashboards. • Coordinate with network teams for troubleshooting and service restoration. • Collaborate with Network teams for network utilization optimization and incident resolution. • Security • Troubleshooting, Monitor security events, logs, and alerts via SIEM tools (e.g., RSA Archer, Splunk, QRadar, Sentinel, etc.). • Detect and respond to potential threats, intrusions, or policy violations. • Collaborate with information/ cybersecurity teams for threat analysis, vulnerability management, and incident response. • Support continuous improvement of detection rules and incident playbooks. • Incident Management & Response • Act as first responder for all alerts (api, application, infrastructure, network, and security). • Perform event correlation to reduce false positives and identify systemic issues. • Escalate critical incidents per defined SLAs and ensure timely resolution. • Maintain accurate and detailed incident records in ITSM tools (e.g., ServiceNow, Jira Service Management, Gitlab). • Reporting & Continuous Improvement • Generate daily, weekly, and monthly reports on system health, incidents, and trends. • Participate in post-incident reviews and recommend preventive measures. • API Monitoring • Troubleshooting, configure monitoring and alerting in tools (e.g., Datadog, New Relic, Prometheus, Grafana, Postman, Splunk). • Track performance metrics (latency, throughput, error rate, response time, availability). • Set up synthetic/API heartbeat checks to detect downtime. • Automate alert notifications (Slack, PagerDuty, Email, etc.). • Create and maintain dashboards for real-time visibility. • Collaborate with developers and SREs to investigate incidents. • Other Key Performance & Shift Availability • Candidate should have proficiency in • Mean Time to Detect (MTTD) • Mean Time to Respond/Resolve (MTTR)
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	• Uptime and SLA adherence • Incident closure rate • False positive rate reduction • Compliance and audit readiness • 24x7 rotational shifts (including weekends and holidays) • On-call support as required for critical incidents. • Tune alert thresholds to reduce false positives. • Prioritize fixes and improvements based on monitoring insights. • Communicate downtime and resolution status to customers or internal teams.
Job specific skills	Skills / Tools • Application Monitoring: APM / API tools (Heal,Dynatrace, AppDynamics, Datadog, etc), log analysis, API health monitoring • Hardware/Infra Monitoring: Nagios, Zabbix, SolarWinds, Prometheus, Grafana etc • Network Monitoring: PRTG, Wireshark, NetFlow, SNMP, Cisco tools etc • Security Monitoring: SIEM (Splunk, QRadar, Sentinel), EDR, firewall logs, IDS/IPS • General Tools: ITSM platforms (ServiceNow), scripting (Python, PowerShell), etc • Soft Skills: Analytical thinking, communication, incident management, teamwork, resilience
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Mandatory Certifications (Scale III -Any one of the below): ITIL, SAFe (Agile), Network Certifications, Database Certification, Microsoft Administration Certification, RHEL Administration, Programing / Testing /Scripting Certifications, Ticketing tools. Preferred Certifications (Scale II and Scale I) (non-mandatory): ITIL, SAFe (Agile), Network Certifications, Database Certification, Microsoft Administration Certification, RHEL Administration, Programing / Testing /Scripting Certifications, Ticketing tools
Experience	Scale III Minimum 6 years Post Qualification experience in IT Project Management / Implementation / Support / Monitoring and incident management for large platforms, working on observability tools for monitoring and alerting of Applications, API's, Hardware and network and preferably any one or more skills in Resilience operations centres in BFSI Scale II Minimum 4 years Post Qualification experience in IT Project Management / Implementation / Support / Monitoring and incident management for large platforms, working on observability tools for monitoring and alerting of Applications, API's, Hardware and

	network and preferably any one or more skills in Resilience operations centers in BFSI Scale I Minimum 2 years Post Qualification experience in IT Project Management / Implementation / Support / Monitoring and incident management for large platforms, working on observability tools for monitoring and alerting of Applications, API's, Hardware and network and preferably any one or more skills in Resilience operations centres in BFSI
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Sr. No.12) Enterprise / Integration /Public cloud Architect

Position	Enterprise / Integration /Public cloud Architect <u>(Scale IV/III/II)</u>
Role & Responsibilities	• Define enterprise architecture standards (data standards, integration standards, application standards etc.) for all technology projects in the organization • Define & implement key governance processes to ensure adherence to architecture standards and principles • Provide architectural leadership in the resolutions of inter-program and inter-project issues • Review architecture and design of large systems like CBS, digital banking platform, digital lending platform etc. including integrations, transition roadmap, modernization etc. • Ensure all systems are architected for high availability, high scalability, fault tolerance, high security, and other key architecture principles • Ensure the architecture team facilitates technology governance and management for all systems, including impact analysis and risk identification for transformation and implementation programs • Update and maintain key enterprise architecture artefacts and blueprints • Conduct architecture reviews of key systems and integrations including CBS, Mobile app, payment platform etc. • Align the technology and platforms to the business strategy or commercial imperatives and articulate associated opportunities, gaps, challenges, and risks • Lead teams of architects, engineering, DevOps and design leads for critical discussions, product evaluations, vendor selections, architecture roadmap creation etc. • Define governance for enterprise platforms hosted in multiple public and private cloud environments • Provide enterprise architecture direction to cloud platform and engineering teams • Plan and execute migration of large platforms and data from on-premises infrastructure to cloud • Architect solutions by leveraging a combination of cloud native services, serverless architecture, managed cloud services and containerized deployments into cloud • Design and implement data architecture, data integration and data management best practices in considering data ingress/egress for multiple public cloud, private cloud, and on-

	premises • Drive cloud adoption through the creation of an enterprise cloud framework and automation roadmap • Define and implement appropriate regulatory, security, architecture and administration controls for cloud data, application, and network security • Review ongoing implementation programs for adherence with architecture standards and guidelines of the Bank • Creating methods for compliance architecture, such as data storage, metadata management, and change control • Document IT standards and procedures, including security protocols and disaster recovery plans
Job specific skills	Applicants should possess the following attributes: • Hands on experience of designing and developing enterprise architecture for large organizations, preferably in banking and fintech domain • Demonstrated experience of defining enterprise architecture strategy and vision, governance process and ensuring compliance • Strong understanding of architecture, design, and integrations of large banking systems like CBS, digital banking platforms, LOS, integration platforms, payment platforms etc. • Strong knowledge of enterprise architecture and design, including architecture frameworks such as TOGAF (preferred) • Technical knowledge of various front-end (react native, flutter, native android/IOS, angular, Cordova, react, HTML, CSS etc.), and back-end technologies (Java, Spring boot, Node js etc.), containerization (Docker, Kubernetes etc.), integration (Kafka, API etc.), DevSecOps pipelines and other related frameworks • Strong knowledge and hands on development experience of REST APIs and micro-services • Strong experience developing standards-compliant applications using technologies such as HTML, CSS, JavaScript/jQuery, JSON, XML/XSL • Strong experience of IT infrastructure and networking for internal and internet facing platforms • Exposure to complex, distributed technologies, application servers, Messaging, Data transformation, ETL, Monitoring tools • Seasoned developer or technical lead with deep insight into newest technologies and trends in platforms like CBS, LOS, mobile app etc. • Expertise in architecting large cloud solutions in one or more of AWS, GCP, Azure, IBM or Oracle clouds spanning variety of services including compute, storage, network, storage, databases, event streaming, serverless compute, object storage, container-as-a-service etc. • Strong experience of large-scale migrations from on-premises data centers to public cloud providers such as AWS, GCP, Azure etc., including application rationalization and redesigning for cloud • Expertise in CloudOps (provisioning, administration, deployments) and FinOps (cloud cost monitoring and optimization) using native, or 3rd party best in industry tools • Expertise in driving DevSecOps and infrastructure-as-a-code

	(CloudFormation, Terraform, Ansible etc.) practices, including hands-on Experience • Strong knowledge of network topologies, network gateway devices (ingress/egress), firewalls, security groups and other cloud security best practices • Hands on experience in micro-services, cloud native application development, Docker, Kubernetes, Cloud Foundry, OpenShift etc. • Strong development experience in Java/SpringBoot/.NET Core/Nodejs/Python/Shell scripting etc. • Ability to work in large engineering teams, vendor teams and architects • Ability to learn new services and cloud platforms
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Mandatory Certification any one of below (Scale IV): Any Enterprise Architect Certification like “ TOGAF / Zachman ” OR Expert or Professional Cloud Architect from "AWS/ GCP / Azure/ IBM / Oracle" Mandatory Certifications any one of below (Scale III): Any Enterprise Architect Certification like " TOGAF / Zachman " OR Professional cloud architect certification from "AWS / Azure / GCP" Preferred Certifications any one of below (Scale II): Cloud Developer or SysOps or Administrator or Architect certification in AWS, GCP Azure, IBM or Oracle
Experience	Scale IV Minimum 10 years Post Qualification System design and development of which 6 years of experience in architecting and designing enterprise platforms in banks or fintech domain Scale III Minimum 6 years Post Qualification System design and development of which 4 years of experience in architecting and designing enterprise platforms in banks or fintech domain Scale II Minimum 4 years Post Qualification Experience Cloud Infrastructure Management of which 2 years of experience in architecting cloud infrastructure on multiple public cloud platforms like AWS, Azure, GCP etc., preferably for banking or fintech application

Position	DevSecOps Engineer (Scale II)
Role & Responsibilities	• Management and administration of Linux servers, patching, package management etc. • Writing various shell scripts • Performing periodic DR Drills, i.e. failover and switchover of GitLab geo replication sites. • Performing backup and restoration of GitLab Servers and registry. • Extensively working on Git and managing branching and release strategies. • Design and build CI/CD pipelines to deploy applications using GitLab, Jenkins on OpenShift Container Platform. • Enable and run various SAST and DAST test cases on Projects. • Work closely with various teams to assess code quality, source code management, code build and deployment processes • Implement various development, testing, automation tools and IT infrastructure
Job specific skills	Applicants should possess the following attributes: • Administration of Red Hat Enterprise Linux. • Experience in administering GitLab, Bitbucket, JIRA, Confluence, ArgoCD, CircleCI, Jenkins, Quay and other DevOps tools • Proficiency in using Git and maintaining Git repositories, branches etc. • Experience with continuous integration and related tools such as GitLab, Jenkins etc. • Experience in maintaining container registry, artifactory such as GitLab, Quay, Jfrog etc. • Excellent coding and scripting skills in Python, Bash, Perl, PowerShell, JavaScript etc. • Hands on experience of deployment using container orchestration platforms like OpenShift, Kubernetes etc. • Good knowledge of configuration management tools like Ansible, Chef, Salt stack, Puppet etc. • Strong scripting and automation skills (Shell, Groovy, Python, PowerShell, Terraform, and Cloud Formation etc.) • Knowledge of software development life cycle (SDLC) including Agile Development Methodology • Implementation SAST, DAST and secure SDLC, infrastructure security • Strong knowledge of cloud and network security best practices
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications any one of the below(Preferrable): GitLab Certified CI/CD Associate, GitLab Certified Security Specialist, GitLab Certified Git Associate

Experience	Scale II Minimum 4 years Post Qualification experience in management of any DevSecOps tool of which 2 years of experience in Gitlab Administration preferably in Banking or Fintech domains
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Sr. No. 14) Web Server / Web Logic Administrator

Position 5.a	Web Server / Web Logic Administrator (Scale II/III)
Role & Responsibilities	• Installation, configuration, management and troubleshooting of web, application, Proxy and Reverse proxy servers. • Install web and application servers like Nginx, Oracle WebLogic, Apache, IIS & httpd on various platforms. Also, configure server instances, domains and manage server resources. • Deploy various web applications on the server and manage application versions. • Monitor server performance, uptime, resources utilization and manage load balancing. • Implement best security policies like SSL/TLS configurations, user authentication and authorization. Timely updating of security patches in order to keep the servers secure. • Implement backup strategies for application and databases. Develop and ensure disaster recovery plans to ensure business continuity. • Perform maintenance activities like disk cleanup, log rotation etc. Diagnose and resolve server issues. • Write scripts (Python/ shell scripts) to automate repetitive server tasks like deployment, monitoring and backups. Use different configuration and management tools like Ansible, puppet to automate server configurations.
Job specific skills	Applicants should possess the following attributes: • Experience of installation, configuration, management and troubleshooting of web, application, Proxy and Reverse proxy servers • Experience of working with multiple L1/L2/L3 teams. • Install web and application servers like Nginx, Oracle WebLogic, Apache, IIS & httpd on various platforms • Experience of ticket assignment, troubleshooting by following SOPs and expediting resolution. • Technically skilled with the ability to understand complex technical issues and participate in discussions with other technical teams. • Strong problem solving, analytical and communication skills. • Ability to work with large teams and coordinate with vendor teams, business stakeholders etc.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Preferred Certification (non-mandatory): Certification in Web Sphere, Web logic, Apache, Tomcat, Nginix.
Experience	Scale II

	Minimum 4 years Post Qualification experience in Installation, configuration, management and troubleshooting of Web Server of which 2 years of experience in Web server administration (Web Sphere, Web logic, Apache, Tomcat, Nginix). Scale III Minimum 6 years Post Qualification experience in Installation, configuration, management and troubleshooting of Web Server of which 4 years of experience in Web server administration (Web Sphere, Web logic, Apache, Tomcat, Nginix).
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Sr. No. 15) Data Architect

Position	Data Architect (Scale II)
Role & Responsibilities	Data Architecture & Data Integration -LakeHouse • Define target-state lakehouse: storage/compute separation and table formats (Delta/Iceberg/Hudi). • Publish data models for domain data products (Loans, Deposits, Cards, Payments, Fraud/AML) with SLAs, contracts, and lineage. • Establish reference/master data and conformed dimensions; standardize data history capture (Data lifecycle) and schema evolution policies. • Design security-by-design patterns: encryption/HSM, masking/tokenisation, RBAC/ABAC, key management. • Set interoperability standards: OpenAPI/Avro/Parquet, API/data sharing contracts, idempotency, versioning. • Create DR topologies with RPO/RTO that meet RBI expectations; plan capacity and cost guardrails (FinOps). • Author HLD/LLD and SOPs; lead Architecture Review Board decisions and exception processes. • Guide migration from legacy Hadoop/SAS/EDW to governed lakehouse; ensure coexistence patterns. • Define data product quality metrics (freshness, completeness, accuracy) and observability hooks. • Enable discoverability via catalog/semantic layers and promote reuse across use cases.
Job specific skills	• Enterprise and dimensional data modeling (Inmon/Kimball/DDD); performance tuning on Spark + RDBMS. • Event streaming and CDC patterns (Kafka/Flink/Debezium/GoldenGate). • Metadata, lineage and catalog tooling (Atlas/Collibra/open-source). • Experience working with hosting GenAI solutions, including Vector databases. • Security architecture (KMS/HSM, Ranger/ABAC, network segmentation, secrets). • Cost/performance optimization and workload management for big data platforms. • Authoritative documentation and ability to defend designs in audits/ARB; run ARB as required. • Hands-on understanding of API design, schema versioning and

	contract testing. • Comfort with hybrid/on prem and MeitY empanelled cloud environments.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA or B.E./ B.Tech in Data Sciences, Data Engineering, AI/ML from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications any one of the below(Scale II - Preferable): TOGAF or equivalent enterprise architecture, Cloud Architect (Azure/AWS) certifications, CDMP (DAMA) desirable; Security certifications (e.g., CCSP) a plus.
Experience	Scale II Minimum 4 years Post Qualification Experience in Designing the enterprise/lakehouse blueprint, Integration patterns, data models & contracts, security/retention patterns, and DR architectures

Sr. No. 16) Data Engineer /Data Quality/ETL/PLSQL/BI

Position	Data Engineer /Data Quality/ETL/PLSQL/ BI (Scale III/II)
Role & Responsibilities	Data Engineer, Data Analyst, Ingestion & Integration • Build batch/ELT on Spark and CDC pipelines from CBS/LOS/cards; design for replay/rerun and late-arriving data. • Implement streaming ingestion (Kafka/NiFi/Flink) and standardize data contracts, validation, and schema registry. • Embed DQ checks, profiling, and lineage into pipelines; publish SLAs & SLOs and auto-generate runbooks. • Expose governed data products and low-latency APIs for decisioning; design caching where needed. • Orchestrate with Tools like Airflow; manage dependencies, alerts, and on-call rotations with clear SOPs. • Harden pipelines for restricted networks, proxies, and change windows; ensure proper secrets handling. • Able to utilize GenAI and latest NLP based capabilities for Data engineering and pipeline development • Automate CI/CD (like Jenkins/GitLab), artifact repositories, and infra as code where permissible. • Collaborate with Architecture on modelling standards; with Governance on DQ and catalog coverage. • Optimize jobs for cost/performance, partitioning, compaction, and z-order/indices where applicable. • Contribute reusable ingestion blueprints/templates to speed up the AI Factory.
Job specific skills	• Strong SQL (PL/SQL/T SQL), Python/Shell scripting for data processing and ops. • Distributed processing with Spark; connectors and file formats (Parquet/Avro/JSON). • ETL/ELT tools (Like Informatica/Talend/Pentaho/Datastage/NiFi etc.) and job scheduling on Airflow. • Streaming and CDC tooling (Kafka/Debezium/GoldenGate

	etc).API development (Java/Spring/.NET), OpenAPI, OAuth2, rate limiting and idempotency. • CI/CD in air gapped environments; Git workflows; automated tests and contract tests. • Observability: metrics, logs, tracing; job/run dashboards and alerting. • Performance tuning (partitioning, bucketing, memory/executor configs). • Secure engineering (secrets, IAM, network controls) and solid documentation.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA or B.E/ B.Tech in Data Sciences, Data Engineering, AI/ML from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications any one of the below(Scale III/II - Preferrable): certifications like Cloudera/Hadoop, Databricks, or Azure/AWS data engineering. Desirable certifications (Oracle OCA/OCF, SQL Server) advantageous.
Experience	Scale III Minimum 6 years Post Qualification Experience: Minimum 6 years Post Qualification Experience with in Builds/operates batch, CDC and streaming pipelines; exposes governed data products/APIs that power analytics and model scoring, Owns policy, stewardship, catalog/lineage, DQ SLAs, privacy & compliance operations; runs Data Council and issue remediation Scale II Minimum 4 years Post Qualification Experience: Builds/operates batch, CDC and streaming pipelines; exposes governed data products/APIs that power analytics and model scoring.

Position	Data Governance & Quality Lead (Scale-III)
Role & Responsibilities	Data Quality, Data Availability, Lineage, Governance & Risk • Publish data policies/standards; define stewardship model and RACI across central/BU teams. • Operate catalog/lineage; classify PII/financial data; maintain data product register with owners & SLAs. • Define DQ rules, KPIs and thresholds; run issue management and remediation with clear ownership. • Ensure DPDP compliance (consent, retention, residency) and CERT In log retention; coordinate with CISO/Legal. • Approve external data onboarding (AA, bureaus, GST) with privacy impact assessments and contracts. • Run Data Council cadences; deliver training and change programs to raise data literacy. • Prepare audit/inspection evidence and manage regulatory responses with time bound action plans. • Publish policy on data access approvals, segregation of duties,

	and exception handling with auditable trails. Chair Data Council and coordinate with Risk/Compliance/CISO on inspections, audits, and RBI responses.
Job specific skills	- DAMA DMBOK practices; catalog/lineage tools (Collibra/Atlas/open source). - Designing measurable DQ SLAs; root cause analysis and remediation governance. - Privacy and security basics (masking, tokenisation, access controls) with legal coordination. - SOP/policy writing that stands up to audits; change management and training design.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA or B.E./ B.Tech in Data Sciences, Data Engineering, AI/ML from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Certifications any one of the below (Scale III/II - Preferrable): CDMP (DAMA), DSCI-DCPP/CIPT; CISA/CISM/CRISC/CISSP helpful.
Experience	Scale III Minimum 6 years Post Qualification Experience: Minimum 6 years Post Qualification Experience with in Builds/operates batch, CDC and streaming pipelines; exposes governed data products/APIs that power analytics and model scoring, Owns policy, stewardship, catalog/lineage, DQ SLAs, privacy & compliance operations; runs Data Council and issue remediation

Sr. No. 17) Data Scientist (Scale III/II)

Position	Data Scientist (Scale III/II)
Role & Responsibilities	Data Scientist, AI/ML, Data & MLOps Engineer - Stand up feature store, model registry and experiment tracking (MLflow/DVC); automate training & validation pipelines. - Implement model monitoring for drift, stability, bias/fairness; set retraining schedules and alerting. - Produce model cards, validation & back testing packs for Model Risk; support internal/external validation. - Build ML models (regression, supervised and unsupervised learning, etc.) for different AI/ML use cases using different industry methodologies like CRISP-DM (or similar); Deliver priority models: collections propensity, fraud/AML signals, credit line mgmt., NBA/NBO, ops automation. - Integrate bureau/AA and internal data safely (masking/tokenisation, consent tracking). - Prefer batch scoring with SLA; enable real time APIs were justified with caching and fallbacks. - Create reusable components (feature pipelines, evaluation frameworks) to accelerate new use cases. - Coordinate with BI to measure realized impact; close the loop

	for continuous improvement.
Job specific skills	• Python (pandas, scikit learn, XGBoost/LightGBM), Spark for scale; experiment design and validation. • Time series/survival analysis for risk & collections; explainability (SHAP/LIME). • MLOps: MLflow/DVC, Airflow; containerization and API serving (FastAPI/Flask). • Monitoring (data/concept drift), data contracts and robust evaluation metrics. • Responsible AI fundamentals aligned to DPDP and internal policies.
Education Qualification	B.E. / B. Tech. / MCA or Masters degree in Statistics/Economics/Related fields with Data Sciences, AI/ML and related subjects as part of the course curriculum from Government recognized university or institution only (the Qualification to be Full time and Regular Courses only) Certifications any one of the below (Scale III/II - Preferable): Azure/AWS ML; NPTEL/IIT ML specializations. • FRM/PRM or SAS certifications beneficial for risk functions.
Experience	Scale III Minimum 6 years Post Qualification Experience: Build and Industrializes ML models and capabilities (feature store, model registry, CI/CD, monitoring, model-risk evidence) and scales reusable assets for priority use cases. Scale II Minimum 4 years Post Qualification Experience: Build and Industrializes ML models and capabilities (feature store, model registry, CI/CD, monitoring, model-risk evidence) and scales reusable assets for priority use cases.

Sr. No. 18) Gen AI (Scale – III/II)

Position	Gen AI (Scale – III/II)
Role & Responsibilities	GenAI • Architect end to end generative AI solutions with a focus on LLMs and RAG workflows • Provide technical leadership and guidance on best practices for training LLMs and implementing RAG-based solutions • Fine-tune a large language model using custom content (documents, data etc.) • Articulate and document the solutions architecture and lessons learned for each exploration and accelerated incubation • Design and build robust data pipeline for processing and integrating text-based data • Validate cloud infrastructure security, performance and availability and make recommendations for improvements and optimization • Ensure backups are enabled and validate business continuity

	through restoration drills • Monitor costs by categorizing and tagging assets running in the cloud • Optimize costs by rightsizing infrastructure, shutting down unused infrastructure, using latest generation of compute and database servers etc.
Job specific skills	• In-depth understanding of state-of-the-art language models, including but not limited to Generative Pre-trained Transformer (GPT-3), Bidirectional Encoder Representations from Transformers (BERT), or similar architectures • Expertise in training and fine tuning LLMs using popular frameworks such as Tensorflow, Pytorch, or Hugging Face Transformers • Expertise in prompt and context engineering • Expertise in vector database, embedding models under the RAG/Agentic workflows • Expertise in designing agentic and multi agentic workflow • Expertise in end-to-end Gen Ai life cycle building validation, monitoring, guardrails and deployment • Proficiency in model deployment and optimization techniques for efficient inference on various hardware platforms with a focus on GPUs • Strong knowledge of GPU cluster architecture and the ability to leverage parallel processing for accelerated model training and inference • Experience in deploying LLM model in cloud environment (e.g. AWS, Azure, GCP) and on-premises infrastructure • Proven ability to optimize LLM model for inference, memory efficiency and utilization • Familiarity with containerization technologies (e.g. Docker) and orchestration tools (e.g. Kubernetes) for scalable and efficient model deployment • Deep understanding of GPU cluster architecture, parallel computing and distributed computing concepts • Experience in fine-tuning a large language model using custom content (documents, data, code)
Education Qualification	B.E. / B. Tech. / MCA or Master's degree in Statistics/Economics/Related fields with Data Sciences, AI/ML and related subjects as part of the course curriculum from Government recognized university or institution only (the Qualification to be Full time and Regular Courses only) Certifications any one of the below (Scale III/II - Preferrable): Gen AI, LLM Model, Deep Learning, Architect certification in AWS, GCP Azure, IBM
Experience	Scale III Minimum 6 years Post Qualification Experience: Architect end to end generative AI/ agentic solutions with a focus on LLMs/SLMs and RAG workflows. Own LLM Ops and Agent Ops Scale II Minimum 4 years Post Qualification Experience: Architect end to end generative AI/ agentic solutions with a

	focus on LLMs/SLMs and RAG workflows. Own LLM Ops and Agent Ops
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Sr. No. 19) IT OFFICERS (Scale- I/II)

Position	IT OFFICERS (Scale I/II)
Role & Responsibilities	• Managing and maintaining the organization's IT infrastructure, including hardware, software, and networking systems. • Developing and implementing IT policies and procedures to ensure security, efficiency, and reliability. • Managing and providing end-to-end support for the bank's CBS and subsystems like ATMs, kiosks, UPI, mobile banking, internet banking, networking, etc. • Maintaining procedural documentation • Generating MIS reports. • Managing vendors and IT-related outsource tasks • Troubleshooting and resolving technical issues reported by users. • Installing and configuring software and hardware. • Managing data backups and disaster recovery plans. • Training users on how to use software and hardware systems. • Researching and evaluating new technologies and making recommendations for improvements. • Maintaining and updating IT inventory records. • Installing and configuring software and hardware. • Providing technical support to users, troubleshooting and resolving issues as they arise. • Mail Server Administrator administers and maintains the organization's email system(s). • Monitors server performance and mail routing. • Mail Server Administrator creates user accounts and maintains security levels on databases. • Provides first-level telephone support and troubleshoots issues. • Monitoring existing messaging infrastructure and server usage, ensuring proper working order.
Job specific skills	Applicants should possess the following attributes: • Demonstrated experience of IT Project management, implementation and support etc. • Experience of working with multiple L1/L2/L3 teams and vendors • Experience of ticket triaging, assignment, troubleshooting by following SOPs and expediting resolution • Technically skilled with the ability to understand complex technical issues and participate in discussions with core engineering teams • Hands on knowledge of multiple programming languages including NodeJS, Python, PHP, Spring boot, Go, Ruby, .Net, C# and OOPS concepts and database queries (Oracle PL/SQL, PostgreSQL, MySQL, MongoDB etc.) preferred • Experience of application monitoring, log analysis, audit trail

	monitoring etc. for troubleshooting and debugging • Technical and functional knowledge of key banking applications like CBS, LOS, Mobile app, ESB, API gateway etc. • Strong problem solving, analytical and communication skills • Ability to work with large teams and coordinate with vendor teams, business stakeholders etc. • Strong technical knowledge of email systems, including Microsoft Exchange, Office 365, HCL Notes , IBM Notes and other platforms. • Proficiency in administering email servers, including configuring and managing user accounts, distribution lists, and email policies. • Understanding of email protocols, such as SMTP, POP, and IMAP. • Familiarity with email security best practices, including spam filtering, antivirus protection, and encryption. • Experience in troubleshooting email issues and diagnosing and resolving problems. • Ability to collaborate effectively with cross-functional teams to integrate email systems with other applications and platforms. • Excellent communication skills to provide technical support and guidance to end-users.
Education Qualification	B.E. / B. Tech. in Computer Science / Computer Applications / Information Technology / Electronics / Electronics & Telecommunications / Electronics & Communications / MCA from Government recognized university or institution only. (the Qualification to be Full time and Regular Courses only) Preferred Certifications (Scale II and Scale I) (non-mandatory): ITIL, SAFe (Agile), Network Certifications, Database Certification, Microsoft Administration Certification, Programing / Testing /Scripting Certifications.
Experience	Scale II • Minimum 4 years Post Qualification Experience in IT Project Management, development, Implementation, Maintenance, compliance & support for large platforms, preferably in BFSI Scale I • Minimum 2 years Post Qualification Experience in IT Project Management, development, Implementation, Maintenance, compliance & support for large platforms, preferably in banking or fintech domain.

20. Risk Manager (Middle Management Grade Scale III)

Position	Risk Manager (Middle Management Grade Scale III)
Educational Qualification	MBA/MMS in Finance or/& banking or its equivalent/Post Graduate Diploma in Banking or/& Finance/Post Graduate Diploma in Banking & Finance or its equivalent/Post Graduate in Statistics Preferable Professional Qualification – FRM/CFA/Diploma in Risk Management/PRM/Advanced Degree in analytical field (e.g.

	Statistics, Economics, Applied Maths, Operations Research, Data Science fields) Preferable Certification – Certification in SPSS/SAS
Experience	Minimum 3 years post qualification experience in Risk Management / Credit / Treasury / ALM

Position	Risk Manager (Junior Management Grade Scale I)
Educational Qualification	MBA/MMS/Post Graduate Diploma in Banking / & Finance or its equivalent/Postgraduate in Statistics/Math with aggregate of at least 60% marks from Indian University/Institute recognized by Govt. Bodies/AICTE. Additional Preferable Professional Qualification: FRM/CFA/Diploma in Risk Management.
Experience	No experience required

21. Taxation/CA (Middle Management Grade Scale II)

Position	Taxation/CA (Middle Management Grade Scale II)
Educational Qualification	A pass in final examination of the Institute of Chartered Accountants of India (ICAI).
Desirable Experience	Desirable: Two years' experience in relevant fields.

*The experience should be Post qualification relevant experience.

- All educational qualifications mentioned should be obtained from university recognized by Govt. of India/ approved by Govt. Regulatory Bodies. Candidates must possess experience wherever applicable as prescribe for the post for. The cut-off date for ascertaining eligibility regarding educational qualification, age, and work experience is 31.01.2026. However, any experience of less than 6 months in an organization shall not be considered for determining eligibility, except when such experience is part of current employment.
- The level of educational qualifications prescribed for the posts is minimum. The candidate must produce Original Marks Sheet & Provisional Certificate/ Degree Certificate issued from the University if called for **interview**. Experience certificate cut of date as on **31.01.2026**.

Where CGPA/OGPA is awarded, the same should be converted into percentage and indicated in online application. If called for interview, the candidate will have to produce a certificate issued by appropriate authority inter alia stating the norms of the University regarding conversion of grade into percentage and the percentage of marks scored by candidates in terms of norms. The fraction of percentage so arrived will not be rounded off to the next higher number i.e. 59.99% will be treated as less than 60%.

iii. Age criteria scale wise as on 31.01.2026: -

Scale	Age
IV	Max 45 Years
III	Max 35 Years
II	Max 35 Years
I	Max 30 Years

iv. RELAXATION IN AGE LIMIT:

Sr. No.	Category	Age Relaxation
1	Scheduled Caste/Scheduled Tribe Candidates	By 5 years